

# Some Troubleshooting Tips for Using the Game Bar to Screen Cast (■ + G)

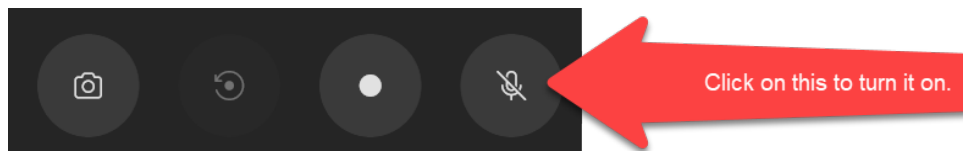
**After you open the Game Bar you do not see the record button:**

Click on the Camera icon to open the screen capture controls.




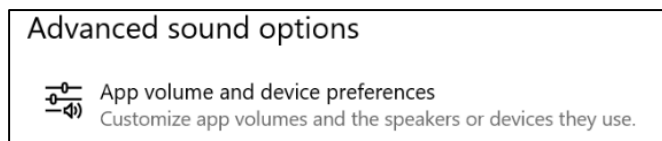
**You Record but can't hear any sound:**

Make sure that the microphone icon doesn't have a line through it indicating it is turned off:

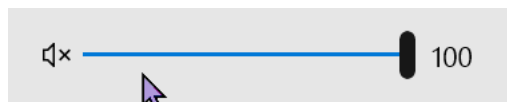


**If you have the microphone on but it still doesn't record sound:**

1. Make sure you have clicked ■ + G so the game bar is on
2. Click on the windows button at the bottom left of the screen
3. Type the word "**sound**" (you just type this without worrying about where you are typing)
4. Click on "**Sound Settings**" which should show up above: 
5. Scroll down until you see "**Advanced Sound Options**" and click



6. Look at the sound indicator to the right of the word **Game Bar** and see if there is an x beside the speaker symbol. If so, click on the speaker symbol to remove the X. This will turn on the microphone.



**When you press ■ + G you get a message that tells you that you need to install an app**

1. Click on the windows button at the bottom left of the screen
2. Type the words "**Game Bar**" (you just type this without worrying about where you are typing)
3. The Game Bar icon should show up above. Click on it and it will open it and you are good to go.

